

## EIP Updates

Added May 24:

- We are getting a lot of payment status questions from Social Security benefits recipients, mostly from Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) recipients.
  - This group of individuals should be getting their payments automatically in the same way they normally receive their benefits, per information from the Social Security Administration and the IRS
  - However, we know some people are still waiting for their payments to arrive
  - There is no way to speed up the payment for anyone in this group
  - Members of this group should not use the IRS non-filer site – submitting information through that site will not help them get a payment more quickly
- If a taxpayer filed for 2018 and 2019 but their 2019 return has not been completely processed by the IRS, the IRS will use the 2018 return to calculate the stimulus payment.
- If a taxpayer was set to receive the stimulus payment as a paper check but then never received it, per our local IRS contact, the taxpayer should call the IRS at 800-829-1040 once that IRS phone line re-opens.
  - We don't know when the phone line will re-open, but we would suggest checking the [IRS News Releases page](#) as we assume there will be an announcement posted there when the phone line becomes available.
- If someone's stimulus payment was less than what they thought it would be:
  - <https://www.irs.gov/newsroom/why-the-economic-impact-payment-amount-could-be-different-than-anticipated>
  - The basic answer is that if they are entitled to more (based on their 2020 situation) than they received, they can file their 2020 return in 2021 to try to claim an additional amount
- Given the 5/13 deadline for filers with 2018 or 2019 returns on file to provide banking information to the IRS for direct deposit of their stimulus payments, will tax filers still be able to use the IRS Get My Payment app to provide bank information for direct deposit of their stimulus payment?
  - We have no official word from the IRS yet
  - Our local IRS contact suggests that taxpayers needing to provide bank information try using the app to see if they can successfully submit that information
  - Keep in mind that if a taxpayer owes taxes and pays via electronic funds transfer (for the tax owed to be withdrawn from the taxpayer's bank account), the IRS will not use direct deposit for the stimulus payment for this taxpayer.
- Some people who were originally set to receive a paper check will now receive a prepaid debit card instead.
  - <https://home.treasury.gov/news/press-releases/sm1012>
  - "EIP Card recipients can make purchases, get cash from in-network ATMs, and transfer funds to their personal bank account without incurring any fees. They can also check

their card balance online, by mobile app, or by phone without incurring fees. The EIP Card can be used online, at ATMs, or at any retail location where Visa is accepted.”

- The Consumer Financial Protection Bureau posted some helpful information for anyone who has questions: <https://www.consumerfinance.gov/about-us/blog/economic-impact-payment-prepaid-card/>
- Divorce situations where one spouse received a joint payment
  - This is a bit of a tricky situation as IRS has not issued full guidance on this matter
  - If you encounter this situation, you can reassign the ticket to the Escalations Group