

# Volunteer Training Manual

This guide will walk you through the steps needed to complete the certification process.

## Contents

How to Use This Guide.....	1
What Types of Certifications Do the Different Volunteer Roles Require? .....	2
Getting Started with Link & Learn.....	3
Uploading Certifications .....	4
Study Guides .....	5
Basic Study Guide.....	5
Advanced Study Guide.....	7
Tax Preparer Checklist .....	9
TaxSlayer Practice Scenario .....	11

Save your login information for your two online training accounts: (Passwords are case-sensitive)

<b><u>VITA Central (VITA/TCE Central)</u></b>	
Login Name: _____	Password: _____
<b><u>Practice Lab</u></b>	
Password to enter Practice Lab: TRAINPROWEB	
Login Name: _____	Password: _____
Security Question: _____	

## How to Use This Guide

This guide is designed to walk you through the certification process so you can be a VITA volunteer. It describes where and how you must create online accounts. It provides a list of relevant materials to which you need to have access. It outlines how to take your various certification exams. Lastly, it clarifies what you must complete prior to volunteering at our VITA sites.

## What Types of Certifications Do the Different Volunteer Roles Require?

### Site Support:

- Works with the Site Leader to ensure that the site is running smoothly and prepares the site for the day
- Helps greet clients, checks them in for appointments (if at appt. site), goes through COVID questionnaire, and helps clients fill out intake forms
- Certification Requirement:
  1. Volunteer Standards of Conduct test
  2. Intake/Interview and Quality Review test

### Case Reviewer:

- Meets with clients to conduct intake interviews to ensure eligibility for service, helps clients organize documents and complete intake forms
- Certification Requirement:
  1. Volunteer Standards of Conduct test
  2. Intake/Interview and Quality Review test
  3. IRS Basic Certification

### Tax Preparer:

- Prepares clients' federal and state 1040 tax returns
- Certification Requirements:
  1. Volunteer Standards of Conduct test
  2. Intake/Interview and Quality Review test
  3. IRS Basic or Advanced Certification

### Quality Reviewer:

- Looks over the work of the Tax Preparer to ensure that returns are free from error, and confirms clients' agreement with all information being submitted
- Certification Requirements:
  1. Volunteer Standards of Conduct test
  2. Intake/Interview and Quality Review test
  3. IRS Advanced Certification

### Virtual Roles- Tax Preparer and Quality Reviewer:

- Volunteers participating virtually are required to complete the Advanced Certification level.

### **CPA's, Attorneys, and Enrolled Agents**

Volunteers with these professional designations, have a choice of certification paths:

1. If you want to be eligible for up to 18 Continuing Education (CE) Credits, you must complete the IRS Advanced Certification.
2. If you are not worried about CE Credits, you may use the *Circular 230 Federal Tax Law Update Test*.

## Getting Started with Link & Learn

A. Link and Learn is known as VITA Central – <https://www.linklearncertification.com>

This site is where you will access online training modules called Link and Learn. You will also use this site to take your actual certification tests and access the TaxSlayer Practice Lab.

**Certification Tests**

Username:  
Username  
Password:  
Password

▶ Sign in to your IRS account:  
**Sign in**

▶ Set up a new IRS account:  
**Create Account**

▶ Forgot Password or Username?  
[CLICK HERE](#)

**Instructor Tools**

- Classroom Presentations
- Lesson Plans
- Instructor Guide 4555e

**More Help**

- ▶ [Getting Started Tutorial](#)
- ▶ [IRS Publications and Forms](#)
- ▶ [Get Adobe® Reader®](#)

**Quick Links**

- Link & Learn Taxes Lessons
- Certification Test/Retest PDFs
- VITA/TCE Training Guide PDFs
- Evaluations
- Practice Lab
- VSOC Training
- Fact Sheet: Continuing Education Credits
- Intake/Interview and Quality Review Training

### Creating a VITA Central Account

If you are a returning volunteer from last year (Tax Season 2021) you may be able to use your existing login information.

If not, create a new account.

Click Create Account – Instructions for every entry are below:

1. Volunteer Group – Select “01-VITA Volunteer.”
2. If you are interested in being a Site Coordinator “Site Leader”, select YES for the Site Coordinator course.
3. Login- This will be your username.
4. Password: This will be a password you create.
5. Training Source – Select Publication 4491
6. Time Zone – GMT Central Time (US and Canada)
7. Professional Status- ONLY select this if you are a CPA, CFP, an attorney or an Enrolled Agent.
8. If you have a PTIN enter it; otherwise, leave this blank.

**B. Practice Lab – <https://vita.taxslayerpro.com/IRSTraining>**

This site is where you will practice using the preparation software – TaxSlayer. You will also use this site to “prepare” the tax returns required for your certification test.

1. Enter the universal password: TRAINPROWEB

Hint: This is a generic password that you will have to enter every time you access the Practice Lab

2. Select CREATE ACCOUNT
  - a. Program Type= VITA
  - b. SIDN: Leave this BLANK

**C. Access Training Materials**

- a. All training materials will be available to download on our Training and Certification page at [www.goladderup.org/volunteer/volunteer-resources/](http://www.goladderup.org/volunteer/volunteer-resources/)

## Uploading Certifications

Once you have completed the certification tests, you have a few more steps to complete.

1. Please login to VITA Central (Certification center)
2. In the right corner, you’ll see “You may sign your Volunteer Agreement electronically by checking this box”
3. Click the box

The screenshot shows the '2016 VITA/TCE Certification Test My Account' page. It features a navigation bar with tabs for 'Circular 230', 'Basic', 'Advanced', 'Military', 'International', and 'Puerto Rico'. Below the navigation bar is a table of exam results:

Course name	Score	Pass/Fail (click for results)	Attempts (2 attempts per exam allowed)	
<a href="#">2016 Volunteer Standards of Conduct - Exam</a>	100.00 %	<a href="#">Pass</a> <a href="#">Print Certificate</a>	1	<input checked="" type="checkbox"/> You may sign your Volunteer Agreement electronically by checking this box Joseph Muzaurieta 03/03/2017
<a href="#">2016 Intake/Interview and Quality Review Exam</a>	100.00 %	<a href="#">Pass</a> <a href="#">Print Certificate</a>	1	

A red arrow points from the 'Advanced' tab to the checkbox in the right-hand column of the table.

4. Save your Volunteer Agreement
5. Login to your VolunteerHub account (<https://goladderup.volunteerhub.com>)
6. Under your name select “Edit Profile”
7. Upload these three items:
  - a. Volunteer Agreement
  - b. Photo ID
  - c. Recent Photo

**Note:** Once you have uploaded all three items, please allow 48 hours for Ladder Up staff to review the uploads. Custom TaxSlayer accounts for the tax season will be created for you, and shared before the start of the tax season.

## Study Guides

### Basic Certification Study Guide

This study guide references two sources with which you should become familiar: [PUB 4491 Training Guide](#), and [PUB 4012 Volunteer Resource Guide](#).

#### Scenario 1:

1. Use PUB 4012, page B-8 through B-10; reference PUB 4491 page 4-5.
2. Use PUB 4012, page F-1 and F-2.

#### Scenario 2:

3. Use PUB 4012, page I-3 & I-5.
4. Use PUB 4491, page 28-5.

#### Scenario 3:

5. Use PUB 4012, page G2.
6. Use PUB 4012, page F-10.

#### Scenario 4:

7. Use PUB 4012, page G-4.
8. Use PUB 4012, page I-2.

#### Scenario 5:

9. Use PUB 4491, page 2-3.
10. Use PUB 4491, page 11-12.

#### Scenario 6:

11. Use PUB 4491, page 13-1.
12. Use PUB 4491, page 4-3.
13. Use PUB 4012, page E-11 & PUB 4491, page viii.

Scenario 7: (Create a tax return in Practice Lab) Remember to use Interview Notes as well.

14. Look at the 1040, line 12a.
15. Use PUB 4012, Tab J.
16. Use PUB 4012, page G-4.
17. Look at the 1040, line 25d. For this question, use federal income tax withholding for Fred and Wilma's income.
18. Use PUB 4491, page 14-1 & 14-2.
19. Use PUB 4491, page 8-11, 8-12, & 8-13.

Scenario 8: (Create a tax return in Practice Lab) Remember to use Interview Notes as well.

20. Use PUB 4491, page 11-10.
21. Look at the dependent questions answered in the 13614-C. Also use Interview Notes.  
Use PUB 4012, page B-8.
22. Use PUB 4491, page vii (Personal Exemption Amount). Use PUB 4012, page I-2 to I-4.
23. Use PUB 4012, page C-3 (Dependent Table).
24. Use PUB 4012, page K-15, K-16, & K-17.

Scenario 9: (Create a tax return in Practice Lab) Remember to use Interview Notes as well.

25. Use PUB 4012, page B-3, D-1, & D-53.
26. Use PUB 4491, page 4-5.
27. Use PUB 4491, page 11-12.
28. Use PUB 4012, page G-4, G-10, & G-15.
29. Use PUB 4012, page K-3 & K-14.
30. Use PUB 4012, page E-4.

## Advanced Certification Study Guide

This study guide references two sources with which you should become familiar: [PUB 4491 Training Guide](#), and [PUB 4012 Volunteer Resource Guide](#).

### Scenario 1:

1. Use PUB 4491, page 4-7.
2. Use PUB 4491, page 28-5.
3. Use PUB 4012, page F-10.

### Scenario 2:

4. Use PUB 4491, page vi.
5. Use PUB 4012, page G-10.

### Scenario 3:

6. Use PUB 4012, page E-6.
7. Use PUB 4012, page E-7.
8. Use PUB 4012, page E-6, E-7, & E-8.

### Scenario 4:

9. Use PUB 4012, page C-2, C-3, & C-4.
10. Use PUB 4012, page I-3 & I-5.

(Advanced Test – Continued)

### Scenario 5:

11. Use PUB 4012, page F-9.
12. Use PUB 4012, page D-53.

### Scenario 6:

13. Use PUB 4012, page A-4.
14. Use PUB 4491, page 2-3.

Scenario 7: (Create a tax return in Practice Lab) Remember to use Interview Notes as well.

15. Look at the 1040, line 5b. Use PUB 4012, page D-37 for simplified method.
16. Use PUB 4491, page 14-1 & 14-2.
17. Look at the 1040, schedule 1, line 9 & use PUB 4012, page D-53.
18. Use PUB 4491, page 17-2.
19. Look at 1040, line 12a.
20. Use PUB 4491, page 22-2 & 22-3. Use PUB 4491, page viii.
21. Use PUB 4012, page G-4.
22. Look at 1040, line 25d.

Scenario 8: (Create a tax return in Practice Lab) Remember to use Interview Notes as well.

*Note: For the purpose of answering the questions in this scenario, ignore the self-employed health insurance deduction and any scope issues it creates.*

23. Look at the 1040, schedule D & PUB 4012, page D-23.
24. Use PUB 4491, page 9-8, 9-9, & 9-10.
25. Look at the 1040, line 21 & use PUB 4012, page E-11.
26. Look at the 1095-A, Part III, section C, line 33.
27. Look at the 1040, schedule 3, line 3 & use PUB 4012, page J-5.
28. Use PUB 4012, page D-40. Use PUB 4491, page ix.
29. Use PUB 4012, page K-15, K-16, &K-17.

Scenario 9: (Create a tax return in Practice Lab) Remember to use Interview Notes as well.

30. Use PUB 4012, page B-8.
31. Look at the 1040, line 11.
32. Use PUB 4012, page G-4, G-10, & G-11.
33. Look at the 1040, schedule 3, line 4.
34. Look at the interview notes.
35. Use PUB 4491, page iv (Tax Form Changes). Use PUB 4012, Tab G: Nonrefundable Credits.

## Tax Preparer Checklist

Use this Checklist to complete tax returns in TaxSlayer.

### 1. **TaxSlayer:**

- Open a new window tab.
- Log into [TaxSlayer](#), then click **Select** on the **Start New 2021 Tax Return** line.
- Enter Client's SSN or ITIN, confirm by typing again, and **Select Start Return**.
  - o Check to see that the *Ladder Up Client Agreement* has been signed and dated.
  - o Verify that all tax documents are correct for the tax year and taxpayer.
- Basic Information: Enter **Filing Status** (see *Mini Manual: Filing Status*)
- Basic Information: Enter **Personal Information**, use the client (and spouse) SS Cards/ITIN and Form 13615-C to enter all fields correctly. Ensure all questions are appropriately answered.
  - o **Note** – If spouse information fields are not present, review Filing Status again.
- Basic information: **Dependents/Qualifying Person** determine dependency and enter/verify the correct information has been entered (SSNs/ITINs based on supporting documents, date of birth, and other details).
- Basic Information: **IRS Identity Protection PIN**: If taxpayer or spouse have an Identity Protection PIN, enter it here. (Use current year PIN for all years)
- Federal Section: Enter each section (**Income, Deductions, Other Taxes, Payments & Estimates, and Miscellaneous Forms**) and enter all documents (W-2s, 1099's, etc.)
  - o **COVID-19 Relief**: Enter **Recovery Rebate Credit** questions.
  - o **Note** – In the **Deductions** section, **Credits menu**, you will find the: Education Credits, Child Care Credit, and Mortgage Interest Credit.
- Health Insurance: Answer the Marketplace Insurance question. If yes, enter answers on next page, then add the numbers in APTC section to match the bottom of the client's Form 1095-A.
- State Section: Click **Edit** icon  to enter State information. Enter each section as needed.
  - o **Note** – If e-filing a state return, client will need to provide ONE of three items: Driver's License/State ID information, State AGI from prior year, or IL Signature PIN (see **Retrieving IL-PIN** document for directions). If this information is not entered, the State e-file will reject.
- Summary/Print: **Tax Return Summary** – This section will show a quick summary of the return and reason for EIC status, DO NOT print return yet. Click **Continue**.
- Warnings on Tax Return: Fix any errors on the tax return, if necessary. Click **Continue**.
- E-File: **Return Details** – Enter Federal and State Return Type; E-file or Paper Return with how client wants refund or payment.
  - o Only the current tax year and two-year-prior returns can be e-filed.
  - o Enter the taxpayer's email and PIN. **Skip** Optional Questions, click **Continue**.

- E-file: **Fee Summary** – Verify all fees are set to \$0. Click **Continue**.
- E-file: **Bank Account** – Enter Direct Deposit information.  
(Reference the Mini Manual for Bank Routing Numbers, if needed).
  - If the client is splitting their refund or purchasing a savings bond, confirm account and/or savings bond information. (Form 8888)
- E-file: **State ID License** – Enter the client's ID information here. This section is optional.
- E-file: **Taxpayer Consent** – The **Accept** option needs to be selected.
  - Enter The taxpayer's Primary PIN and Date. Click **Continue**.
- E-file: **Custom Questions** – Enter all answers from the **Supplemental Intake** and **Form 13614c**, click **Continue**.
- E-file: **Custom Credits** – **Skip this section**. Click **Continue**.
- E-file: **Submission Page** – **DO NOT PRINT RETURN**.
  - This page displays refund/balance due for federal and state returns.
  - You will have the opportunity to edit the return type or bank account if a change needs to be made.
- Select** all appropriate **Return Status Tag(s)** for the tax return.
- Check box **Mark tax return ready for review**.
- Save and Exit Return**.

If notes are needed for the Quality Reviewer, locate the client in **Client Search** from the Main Page and click the **Note** icon (Flag) 

Tips:

- Please refer to the TaxSlayer Practice Lab for further guidance on preparing a return here: <https://vita.taxslayerpro.com/IRSTraining/> (Password: TRAINPROWEB). You must create a separate account to access the Practice Lab.
- TaxSlayer Practice Lab will sign you out after a few minutes of inactivity. If that occurs, please visit the Practice Lab link above.

## TaxSlayer Practice Scenario

The following scenario can be completed using the Practice Lab

### Interview Notes

- Jennifer was divorced from her husband in 2014 and has not remarried
- Jennifer provided the entire cost of maintaining the household and over half of the support for her children, Carla and Ollie, in 2021.
- Jennifer claimed earned income credit (EIC) for Ollie and Carla in 2018, but they lived with their father for 8 months that year. Jennifer received a letter from Internal Service disallowing EIC for tax years 2019 and 2020.
- Jennifer is a full-time kindergarten teacher and spent \$350 to buy books and supplies for her class.
- Ollie attended daycare while Jennifer worked.
- In August 2019, Jennifer's daughter, Carla, enrolled in college to pursue a bachelor's degree. She had no previous post-secondary education. Yuma College is a qualified educational institution.
- Carla does not have a felony drug conviction.
- Jennifer brought a form 1098-T and an account statement from the college. Carla's purchases at the college bookstore were for course-related books.
- The terms of Carla's scholarship require that it be used to pay for tuition.
- Jennifer received a letter in the mail awarding the 3<sup>rd</sup> economic impact payment of \$4200.



Department of the Treasury - Internal Revenue Service  
**Intake/Interview & Quality Review Sheet**

OMB Number  
1545-1964

**You will need:**

- Please complete pages 1-4 of this form.
- You are responsible for the information on your return. Please provide complete and accurate information.
- If you have questions, please ask the IRS-certified volunteer preparer.

Volunteers are trained to provide high quality service and uphold the highest ethical standards. To report unethical behavior to the IRS, email us at [wl.voltax@irs.gov](mailto:wl.voltax@irs.gov)

**Part I – Your Personal Information** (If you are filing a joint return, enter your names in the same order as last year's return)

1. Your first name  
JENNIFER

M.I.  
MORRISON

Best contact number  
312-555-1234

Are you a U.S. citizen?  
 Yes  No

2. Your spouse's first name

M.I.

Best contact number

Is your spouse a U.S. citizen?  
 Yes  No

3. Mailing address  
350 N ORLEANS ST

Apt #

City  
CHICAGO

State  
IL

ZIP code  
60654

4. Your Date of Birth  
04/15/1975

5. Your job title  
TEACHER

6. Last year, were you:

a. Full-time student  Yes  No

b. Totally and permanently disabled  Yes  No

c. Legally blind  Yes  No

7. Your spouse's Date of Birth

8. Your spouse's job title

a. Full-time student  Yes  No

b. Totally and permanently disabled  Yes  No

c. Legally blind  Yes  No

10. Can anyone claim you or your spouse as a dependent?  Yes  No  Unsure

11. Have you, your spouse, or dependents been a victim of tax related identity theft or been issued an Identity Protection PIN?  Yes  No

12. Provide an email address (optional) (this email address will not be used for contacts from the Internal Revenue Service)

**Part II – Marital Status and Household Information**

1. As of December 31, 2021, what was your marital status?

Never Married (This includes registered domestic partnerships, civil unions, or other formal relationships under state law)

Married  Yes  No

Divorced  Yes  No

Legally Separated  Yes  No

Widowed  Yes  No

Date of final decree \_\_\_\_\_ 07/23/2014

Date of separate maintenance decree \_\_\_\_\_

Year of spouse's death \_\_\_\_\_

2. List the names below of:

- everyone who lived with you last year (other than your spouse)
- anyone you supported but did not live with you last year

If additional space is needed check here  and list on page 3

To be completed by a Certified Volunteer Preparer												
Name (first, last) Do not enter your name or spouse's name below	Date of Birth (mm/dd/yy)	Relationship to you (for example: son, daughter, parent, none, etc)	Number of months lived in your home last year	US Citizen (yes/no)	Resident of US, Canada, or Mexico last year (yes/no)	Single or Married as of 12/31/21 (S/M)	Full-time Student last year (yes/no)	Totally and Permanently Disabled (yes/no)	Did this person provide more than 50% of his/her own support? (yes, no, n/a)	Did this person have less than \$4,300 of income? (yes, no, n/a)	Did the taxpayer(s) provide more than 50% of support for this person? (yes/no/n/a)	Did the taxpayer(s) pay more than half the cost of maintaining a home for this person? (yes/no)
(a) CARLA DAVIS	(b) 07/15/00	(c) DAUGHTER	(d) 12	(e) YES	(f) YES	(g) S	(h) YES	(i) NO				
OLLIE MORRISON	03/12/10	SON	12	YES	YES	S	YES	NO				

Check appropriate box for each question in each section

		Part III – Income – Last Year, Did You (or Your Spouse) Receive	
Yes	No	Unsure	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1. (B) Wages or Salary? (Form W-2) If yes, how many jobs did you have last year? <u>1</u>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2. (A) Tip Income?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3. (B) Scholarships? (Forms W-2, 1098-T)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4. (B) Interest/Dividends from: checking/savings accounts, bonds, CDs, brokerage? (Forms 1099-INT, 1099-DIV)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5. (B) Refund of state/local income taxes? (Form 1099-G)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	6. (B) Alimony income or separate maintenance payments?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	7. (A) Self-Employment income? (Form 1099-MISC, 1099-NEC, cash, virtual currency, or other property or services)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	8. (A) Cash/check/virtual currency payments, or other property or services for any work performed not reported on Forms W-2 or 1099?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	9. (A) Income (or loss) from the sale or exchange of Stocks, Bonds, Virtual Currency or Real Estate? (including your home) (Forms 1099-S, 1099-B)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10. (B) Disability income? (such as payments from insurance, or workers compensation) (Forms 1099-R, W-2)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11. (A) Retirement income or payments from Pensions, Annuities, and or IRA? (Form 1099-R)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12. (B) Unemployment Compensation? (Form 1099G)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13. (B) Social Security or Railroad Retirement Benefits? (Forms SSA-1099, RRB-1099)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14. (M) Income (or loss) from Rental Property?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15. (B) Other income? (gambling, lottery, prizes, awards, jury duty, virtual currency, Sch K-1, royalties, foreign income, etc.)
Yes	No	Unsure	Part IV – Expenses – Last Year, Did You (or Your Spouse) Pay
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1. (B) Alimony or separate maintenance payments? If yes, do you have the recipient's SSN? <input type="checkbox"/> Yes <input type="checkbox"/> No
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2. Contributions or repayments to a retirement account? <input type="checkbox"/> IRA (A) <input type="checkbox"/> 401K (B) <input type="checkbox"/> Roth IRA (B) <input type="checkbox"/> Other
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3. (B) College or post secondary educational expenses for yourself, spouse or dependents? (Form 1098-T)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	4. Any of the following? <input type="checkbox"/> (A) Medical & Dental (including insurance premiums) <input type="checkbox"/> (A) Mortgage Interest (Form 1098) <input type="checkbox"/> (B) Charitable Contributions
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5. (B) Child or dependent care expenses such as daycare?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	6. (B) For supplies used as an eligible educator such as a teacher, teacher's aide, counselor, etc.?
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	7. (A) Expenses related to self-employment income or any other income you received?
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	8. (B) Student loan interest? (Form 1098-E)
Yes	No	Unsure	Part V – Life Events – Last Year, Did You (or Your Spouse)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1. (A) Have a Health Savings Account? (Forms 5498-SA, 1099-SA, W-2 with code W in box 12)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2. (A) Have credit card, student loan or mortgage debt cancelled/forgiven by a lender or have a home foreclosure? (Forms 1099-C, 1099-A)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	3. (A) Adopt a child?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4. (B) Have Earned Income Credit, Child Tax Credit or American Opportunity Credit disallowed in a prior year? If yes, for which tax year? <u>2019</u>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	5. (A) Purchase and install energy-efficient home items? (such as windows, furnace, insulation, etc.)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	6. (A) Receive the First Time Homebuyers Credit in 2008?
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	7. (B) Make estimated tax payments or apply last year's refund to this year's tax? If so how much? _____
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	8. (A) File a federal return last year containing a "capital loss carryover" on Form 1040 Schedule D?
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	9. (A) Have health coverage through the Marketplace (Exchange)? [Provide Form 1095-A]
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10. (B) Receive an Economic Impact Payment (stimulus) in 2021?
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	11. (B) Receive Advanced Child Tax Credit payments?

**Additional Information and Questions Related to the Preparation of Your Return**

1. Would you like to receive written communications from the IRS in a language other than English?  Yes  No If yes, which language? \_\_\_\_\_
2. Presidential Election Campaign Fund (if you check a box, your tax or refund will not change)  
Check here if you, or your spouse if filing jointly, want \$3 to go to this fund  You  Spouse
3. If you are due a refund, would you like:  Yes  No  Yes  No  Yes  No  Yes  No
4. If you have a balance due, would you like to make a payment directly from your bank account?  Yes  No If yes, where? \_\_\_\_\_
5. Did you live in an area that was declared a Federal disaster area?  Yes  No If yes, where? \_\_\_\_\_
6. Did you, or your spouse if filing jointly, receive a letter from the IRS?  Yes  No

**Many free tax preparation sites operate by receiving grant money or other federal financial assistance. The data from the following questions may be used by this site to apply for these grants or to support continued receipt of financial funding. Your answer will be used only for statistical purposes. These questions are optional.**

7. Would you say you can carry on a conversation in English, both understanding & speaking?  Very well  Well  Not well  Not at all  Prefer not to answer
8. Would you say you can read a newspaper or book in English?  Very well  Well  Not well  Not at all  Prefer not to answer
9. Do you or any member of your household have a disability?  Yes  No  Prefer not to answer
10. Are you or your spouse a Veteran from the U.S. Armed Forces?  Yes  No  Prefer not to answer
11. Your race?  American Indian or Alaska Native  Asian  Black or African American  Native Hawaiian or other Pacific Islander  White  Prefer not to answer
12. Your spouse's race?  American Indian or Alaska Native  Asian  Black or African American  Native Hawaiian or other Pacific Islander  White  Prefer not to answer
13. Your ethnicity?  No spouse  Hispanic or Latino  Not Hispanic or Latino  Prefer not to answer
14. Your spouse's ethnicity?  Hispanic or Latino  Not Hispanic or Latino  Prefer not to answer  No spouse

Additional comments

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Privacy Act and Paperwork Reduction Act Notice**

The Privacy Act of 1974 requires that when we ask for information we tell you our legal right to ask for the information, why we are asking for it, and how it will be used. We must also tell you what could happen if we do not receive it, and whether your response is voluntary, required to obtain a benefit, or mandatory. Our legal right to ask for information is 5 U.S.C. 301. We are asking for this information to assist us in contacting you relative to your interest and/or participation in the IRS volunteer income tax preparation and outreach programs. The information you provide may be furnished to others who coordinate activities and staffing at volunteer return preparation sites or outreach activities. The information may also be used to establish effective controls, send correspondence and recognize volunteers. Your response is voluntary. However, if you do not provide the requested information, the IRS may not be able to use your assistance in these programs. The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests. The OMB Control Number for this study is 1545-1904. Also, if you have any comments regarding the time estimates associated with this study or suggestion on making this process simpler, please write to the Internal Revenue Service, Tax Products Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, Washington, DC 20224

a Employee's social security number 601-00-XXXX		OMB No. 1545-0008		Safe, accurate, FAST! Use 		Visit the IRS website at www.irs.gov/efile	
b Employer identification number (EIN) 34-600XXXX		1 Wages, tips, other compensation 41,000.00		2 Federal income tax withheld 2,200.00			
c Employer's name, address, and ZIP code  GILMER ELEMENTARY SCHOOL 2250 DELTA AVENUE YOUR CITY, STATE ZIP		3 Social security wages 43,000.00		4 Social security tax withheld 2,666.00			
		5 Medicare wages and tips 43,000.00		6 Medicare tax withheld 624.00			
		7 Social security tips		8 Allocated tips			
d Control number		9		10 Dependent care benefits			
e Employee's first name and initial Last name Suff.  JENNIFER MORRISON 450 SARASOTA TERRACE YOUR CITY, STATE ZIP		11 Nonqualified plans		12a See instructions for box 12 E   2,000.00			
		13 Statutory employee Retirement plan Third-party sick pay <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>		12b			
		14 Other		12c			
f Employee's address and ZIP code				12d			
15 State Employer's state ID number YS   34-600XXXX	16 State wages, tips, etc. 41,000.00	17 State income tax 1,800.00	18 Local wages, tips, etc.	19 Local income tax	20 Locality name		

Form **W-2** Wage and Tax Statement **2021** Department of the Treasury—Internal Revenue Service  
**Copy B—To Be Filed With Employee's FEDERAL Tax Return.**  
This information is being furnished to the Internal Revenue Service.

CORRECTED

FILER'S name, street address, city or town, state or province, country, ZIP or foreign postal code, and telephone number  YUMA COLLEGE 10 COLLEGE AVE YOUR CITY, STATE ZIP		1 Payments received for qualified tuition and related expenses \$ 7,200.00		OMB No. 1545-1574  <b>2021</b>  Form 1098-T		<b>Tuition Statement</b>  <b>Copy B For Student</b>  This is important tax information and is being furnished to the IRS. This form must be used to complete Form 8863 to claim education credits. Give it to the tax preparer or use it to prepare the tax return.	
FILER'S employer identification no. 37-700XXXX	STUDENT'S TIN 602-00-XXXX	3		5 Scholarships or grants \$ 4,200.00			
STUDENT'S name  CARLA DAVIS		4 Adjustments made for a prior year \$		7 Checked if the amount in box 1 includes amounts for an academic period beginning January–March 2022 <input type="checkbox"/>			
Street address (including apt. no.) 450 SARASOTA TERRACE		6 Adjustments to scholarships or grants for a prior year \$		10 Ins. contract reimb./refund \$			
City or town, state or province, country, and ZIP or foreign postal code YOUR CITY, STATE ZIP		8 Checked if at least half-time student <input checked="" type="checkbox"/>		9 Checked if a graduate student <input type="checkbox"/>			
Service Provider/Acct. No. (see instr.)							

Form **1098-T** (keep for your records) www.irs.gov/Form1098T Department of the Treasury - Internal Revenue Service



# Yuma College

## Statement of Account

December 31, 2021

Carla Davis

Student ID 602-00-XXXX

Date	Transaction	Amount Billed	Amount Paid
08/30/2021	Tuition – Fall Semester 2019	+\$7,200.00	
08/30/2021	Scholarship		-\$4,200.00
09/03/2021	Meal plan	+\$ 320.00	
09/03/2021	Parking pass	+\$ 75.00	
09/04/2021	Campus Bookstore charge to student account	+\$ 650.00	
09/05/2021	Payment – check #1234		-\$4,045.00

12/31/2021 Account Balance.....\$0.00

### Busy Bee Day Care

303 Twiggs Trail  
Your City, Your State Your Zip  
Ph: (555) 555-1234

December 31, 2021

Received from Jennifer Morrison:

\$2,500 for after-school care for Ollie Morrison

\$2,500 Total amount received for child care in 2021

Ellen River

EIN: 35-900XXXX



Department of the Treasury  
Internal Revenue Service  
Austin, TX 73301-0003

Notice Date: January 15, 2022  
Notice Number: 1444-C

For assistance, you may call:  
800-919-9835

Jennifer Morrison  
350 N Orleans St  
Chicago, IL 60654

## Your Third Economic Impact Payment

---

### What you need to know

The U.S. Department of the Treasury issued you a second economic impact payment (EIP3) as provided by the COVID-related Tax Relief Act of 2020.

An EIP3 payment in the amount of \$4200.00 was issued by [direct deposit or paper check/debit card].

Your EIP3 is based on information from your 2019 federal income tax return or information you provided using the Non-filers tool. This information includes your filing status, the number of qualifying children, and your adjusted gross income. If you didn't provide information to the IRS but you are a federal benefit recipient, your EIP3 was sent to the bank account in which you receive benefits from the Social Security Administration (SSA), Railroad Retirement Board, or U.S. Department of Veterans Affairs (VA).

Your EIP3 isn't considered taxable income, and you shouldn't report it as income on your 2021 federal income tax return. If you receive federal benefits or federally financed benefits, those benefits generally won't be affected by any EIP3 you receive.

Your EIP3 hasn't been reduced for past due child support or any other federal or state debts.

### What you need to do

If you haven't received your EIP3 within 7 days of receiving this letter, check the status by going to "Get My Payment" at [IRS.gov/eip](https://www.irs.gov/eip) or by using the "Where's My Economic Impact Payment" application on your smart device, or call 800-919-9835 for more information.

If you received your EIP3, you don't need to call or take any action. If your circumstance has changed since filing your 2019 return or receiving the first economic impact payment, you may request increases to the amount of your EIP3, (for reasons such as having a child in 2020) by claiming a recovery rebate credit on line 30 of your 2021 federal income tax return.

You should keep this letter and the letter you received with your earlier economic impact payment, if any, so that you can refer to them when completing your 2021 federal income tax return. You can use the information in both letters to determine whether you should claim a recovery rebate credit on your 2021 return.

The IRS urges taxpayers to be on the lookout for scam artists trying to use the economic impact payments as cover for schemes to steal personal information and money. **Remember, the IRS won't call or otherwise contact you asking for personal or bank account information** – even related to the economic impact payments. Also, watch out for emails with attachments or links claiming to have special information about economic impact payments or refunds.

For more information about how your payment was calculated, please visit [IRS.gov/coronavirus](https://www.irs.gov/coronavirus).

Completed Tax Return for Jennifer Morrison:

Use this return to check your answers in the Practice Lab. Note: certain calculations may change as the IRS continues to finalize instructions for tax year 2021.

Filing Status [ ] Single [ ] Married filing jointly [ ] Married filing separately (MFS) [X] Head of household (HOH) [ ] Qualifying widow(er) (QW)
Check only one box. If you checked the MFS box, enter the name of your spouse. If you checked the HOH or QW box, enter the child's name if the qualifying person is a child but not your dependent

Your first name and middle initial: JENNIFER
Last name: MORRISON
Your social security number: XXX-XX-1234
If joint return, spouse's first name and middle initial:
Last name:
Spouse's social security number:

Home address (number and street). If you have a P.O. box, see instructions.
350 N ORLEANS ST
Apt. no.
City, town, or post office. If you have a foreign address, also complete spaces below.
CHICAGO
State: IL
ZIP code: 60654
Foreign country name:
Foreign province/state/county:
Foreign postal code:
Presidential Election Campaign: [X] You [ ] Spouse

At any time during 2021, did you receive, sell, exchange, or otherwise dispose of any financial interest in any virtual currency? [ ] Yes [X] No

Standard Deduction Someone can claim: [ ] You as a dependent [ ] Your spouse as a dependent
[ ] Spouse itemizes on a separate return or you were a dual-status alien

Age/Blindness You: [ ] Were born before January 2, 1957 [ ] Are blind Spouse: [ ] Was born before January 2, 1957 [ ] Is blind

Table with 5 columns: (1) First name, Last name, (2) Social security number, (3) Relationship to you, (4) if qualifies for (Child tax credit, Credit for other dependents). Rows include CARLA DAVIS (DAUGHTER) and OLLIE MORRISON (SON).

Main tax calculation table with 15 rows. Includes sections for Attach Sch. B if required, Standard Deduction for, and final taxable income calculation. Total income is 41000, adjusted gross income is 41000, and taxable income is 22200.

For Disclosure, Privacy Act, and Paperwork Reduction Act Notice, see separate instructions.

Cat. No. 11320B

Form 1040 (2021)

Table with 2 columns: Description and Amount. Rows include Tax (16), Amount from Schedule 2 (17), Add lines 16 and 17 (18), Nonrefundable child tax credit (19), Amount from Schedule 3 (20), Add lines 19 and 20 (21), Subtract line 21 from line 18 (22), Other taxes (23), Add lines 22 and 23 (24), Federal income tax withheld (25a-c), 2021 estimated tax payments (26), Earned income credit (27a-c), Refundable child tax credit (28), American opportunity credit (29), Recovery rebate credit (30), Amount from Schedule 3 (31), Add lines 27a and 28 (32), Add lines 25d, 26, and 32 (33), Refund (34), Amount of line 34 (35a), Routing number (b), Account number (d), Amount of line 34 applied to tax (36), Amount you owe (37), Estimated tax penalty (38).

If you have a qualifying child, attach Sch. EIC.

Refund

Direct deposit? See instructions.

Amount You Owe

Third Party Designee

Do you want to allow another person to discuss this return with the IRS? See instructions. [ ] Yes. Complete below. [X] No

Sign Here

Under penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the best of my knowledge and belief, they are true, correct, and complete.

Joint return? See instructions. Keep a copy for your records.

Table for signatures: Your signature, Date, Your occupation, Spouse's signature, Date, Spouse's occupation. Includes fields for Identity Protection PIN.

Paid Preparer Use Only

Table for preparer information: Preparer's name, signature, Date, PTIN, Check if Self-employed, Firm's name, address, Phone no., Firm's EIN.

**SCHEDULE 3  
(Form 1040)**

Department of the Treasury  
Internal Revenue Service

**Additional Credits and Payments**

▶ Attach to Form 1040, 1040-SR, or 1040-NR.  
▶ Go to [www.irs.gov/Form1040](http://www.irs.gov/Form1040) for instructions and the latest information.

OMB No. 1545-0074

**2021**  
Attachment  
Sequence No. **03**

Name(s) shown on Form 1040, 1040-SR, or 1040-NR  
JENNIFER MORRISON

Your social security number  
XXX-XX-1234

**Part I Nonrefundable Credits**

<b>1</b>	Foreign tax credit. Attach Form 1116 if required . . . . .	<b>1</b>	
<b>2</b>	Credit for child and dependent care expenses from Form 2441, line 11. Attach Form 2441 . . . . .	<b>2</b>	1250
<b>3</b>	Education credits from Form 8863, line 19 . . . . .	<b>3</b>	1133
<b>4</b>	Retirement savings contributions credit. Attach Form 8880 . . . . .	<b>4</b>	
<b>5</b>	Residential energy credits. Attach Form 5695 . . . . .	<b>5</b>	
<b>6</b>	Other nonrefundable credits:		
<b>a</b>	General business credit. Attach Form 3800 . . . . .	<b>6a</b>	
<b>b</b>	Credit for prior year minimum tax. Attach Form 8801 . . . . .	<b>6b</b>	
<b>c</b>	Adoption credit. Attach Form 8839 . . . . .	<b>6c</b>	
<b>d</b>	Credit for the elderly or disabled. Attach Schedule R . . . . .	<b>6d</b>	
<b>e</b>	Alternative motor vehicle credit. Attach Form 8910 . . . . .	<b>6e</b>	
<b>f</b>	Qualified plug-in motor vehicle credit. Attach Form 8936 . . . . .	<b>6f</b>	
<b>g</b>	Mortgage interest credit. Attach Form 8396 . . . . .	<b>6g</b>	
<b>h</b>	District of Columbia first-time homebuyer credit. Attach Form 8859 . . . . .	<b>6h</b>	
<b>i</b>	Qualified electric vehicle credit. Attach Form 8834 . . . . .	<b>6i</b>	
<b>j</b>	Alternative fuel vehicle refueling property credit. Attach Form 8911 . . . . .	<b>6j</b>	
<b>k</b>	Credit to holders of tax credit bonds. Attach Form 8912 . . . . .	<b>6k</b>	
<b>l</b>	Amount on Form 8978, line 14. See instructions . . . . .	<b>6l</b>	
<b>z</b>	Other nonrefundable credits. List type and amount ▶ _____	<b>6z</b>	
<b>7</b>	Total other nonrefundable credits. Add lines 6a through 6z . . . . .	<b>7</b>	
<b>8</b>	Add lines 1 through 5 and 7. Enter here and on Form 1040, 1040-SR, or 1040-NR, line 20 . . . . .	<b>8</b>	2383

(continued on page 2)

For Paperwork Reduction Act Notice, see your tax return instructions.

Schedule 3 (Form 1040) 2021

QNA

**Part II Other Payments and Refundable Credits**

<b>9</b>	Net premium tax credit. Attach Form 8962 . . . . .		<b>9</b>	
<b>10</b>	Amount paid with request for extension to file (see instructions) . . . . .		<b>10</b>	
<b>11</b>	Excess social security and tier 1 RRTA tax withheld . . . . .		<b>11</b>	
<b>12</b>	Credit for federal tax on fuels. Attach Form 4136 . . . . .		<b>12</b>	
<b>13</b>	Other payments or refundable credits:			
<b>a</b>	Form 2439 . . . . .	<b>13a</b>		
<b>b</b>	Qualified sick and family leave credits from Schedule(s) H and Form(s) 7202 for leave taken before April 1, 2021 . . . . .	<b>13b</b>		
<b>c</b>	Health coverage tax credit from Form 8885 . . . . .	<b>13c</b>		
<b>d</b>	Credit for repayment of amounts included in income from earlier years . . . . .	<b>13d</b>		
<b>e</b>	Reserved for future use . . . . .	<b>13e</b>		
<b>f</b>	Deferred amount of net 965 tax liability (see instructions) . . . . .	<b>13f</b>		
<b>g</b>	Credit for child and dependent care expenses from Form 2441, line 10. Attach Form 2441 . . . . .	<b>13g</b>		
<b>h</b>	Qualified sick and family leave credits from Schedule(s) H and Form(s) 7202 for leave taken after March 31, 2021 . . . . .	<b>13h</b>		
<b>z</b>	Other payments or refundable credits. List type and amount ► _____	<b>13z</b>		
<b>14</b>	Total other payments or refundable credits. Add lines 13a through 13z . . . . .		<b>14</b>	
<b>15</b>	Add lines 9 through 12 and 14. Enter here and on Form 1040, 1040-SR, or 1040-NR, line 31 . . . . .		<b>15</b>	