

## Test Answer Key

**Instructions:** Advanced level is stand-alone and does not require certification at the Basic level. Volunteers must achieve a minimum of 80% on each test to be certified in that level.

Standards of Conduct	
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
<b>Total Answers Correct:</b> _____	
<b>Total Questions:</b> 10	
<b>Passing Score:</b> 8 of 10	

Intake/Interview & Quality Review	
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
<b>Total Answers Correct:</b> _____	
<b>Total Questions:</b> 10	
<b>Passing Score:</b> 8 of 10	

Basic Scenario Tests	
<b>Basic Scenario 1</b>	
1.	
2.	
<b>Basic Scenario 2</b>	
3.	
4.	
<b>Basic Scenario 3</b>	
5.	
6.	
<b>Basic Scenario 4</b>	
7.	
8.	
<b>Basic Scenario 5</b>	
9.	
10.	
<b>Basic Scenario 6</b>	
11.	
12.	
13.	
<b>Basic Scenario 7</b>	
14.	
15.	
16.	
17.	
18.	
19.	
<b>Basic Scenario 8</b>	
20.	
21.	
22.	
23.	
24.	
<b>Basic Scenario 9</b>	
25.	
26.	
27.	
28.	
29.	
30.	
<b>Total Answers Correct:</b> _____	
<b>Total Questions:</b> 30	
<b>Passing Score:</b> 24 of 30	

Advanced Scenario Tests	
<b>Advanced Scenario 1</b>	
1.	
2.	
3.	
<b>Advanced Scenario 2</b>	
4.	
5.	
<b>Advanced Scenario 3</b>	
6.	
7.	
8.	
<b>Advanced Scenario 4</b>	
9.	
10.	
<b>Advanced Scenario 5</b>	
11.	
12.	
<b>Advanced Scenario 6</b>	
13.	
14.	
<b>Advanced Scenario 7</b>	
15.	
16.	
17.	
18.	
19.	
20.	
21.	
22.	
<b>Advanced Scenario 8</b>	
23.	
24.	
25.	
26.	
27.	
28.	
29.	
<b>Advanced Scenario 9</b>	
30.	
31.	
32.	
33.	
34.	
35.	
<b>Total Answers Correct:</b> _____	
<b>Total Questions:</b> 35	
<b>Passing Score:</b> 28 of 35	

Questions that ***do not*** require tax software should be completed ahead of time include:

- Standards of Conduct
- Intake/Interview & Quality Review
- **Basic Scenarios 1 through 6**
- **Advanced Scenarios 1 through 6**